



# Travelling with Mobility Equipment

## Handy tips for your next holiday with mobility equipment

### 1 KNOW YOUR MOBILITY EQUIPMENT

- Type of battery (Lithium, Gel, Lead)
- Size of battery (Voltage = V, amp hour = Ah)
- Make and model of your scooter/chair
- Size when folded (width x height x length)
- Watt hours of your battery (AH x V = WH)

### 2 BOOK IN PERSON OR OVER THE PHONE

- Advise the airline that you will be travelling with mobility equipment
- Ask if they will need any additional information
- Ask if they offer assistance at the airport
- Ask about additional costs (should be free with most airlines)

### 3 SEND ADDITIONAL INFORMATION

- This may include emailing the airline directly
- Forward the verification of compliance certificate
- Forward the MSDS (Material Safety Data Sheet) of battery

### 4 BEFORE HEADING TO THE AIRPORT

- Ensure that you have your compliance certificate
- Take photos of your mobility aid (in case of any damages on the flight)
- Ensure that you have a separate bag or pouch for the battery
- You may choose to remove the battery from your mobility device, ensuring that the connections are sealed and it is properly stored in its travel bag/pouch
- You may choose to fold and place your mobility device in an appropriate protective case or bag

### 5 AT THE AIRPORT

- You will need to remove the battery pack from your mobility device and place it into a separate carry bag/pouch, ensuring the connections are sealed if you haven't already done so at home.
- Your mobility aid will be checked into the cargo hold, and you will take your battery with you as hand luggage

### 6 AFTER THE FLIGHT

- Check your mobility aid for any damage
- Report any damage at the service desk in the baggage claim area before exiting through customs/leaving the airport